

FY10 United Way Mid-Year Report

Program: Reentry Services
Agency: OAR/Jefferson Area Community Corrections
Date: August 3, 2010

1. For the current funding period, please highlight your program's goals, activities and results, noting any changes to your original plan/proposal. Include any relevant budget and/or financial information. Limit your response to no more than one page.

The goal of our program is to focus on the barriers and assist the offender population in successful community re-integration. OAR reentry staff and volunteers are utilized in the provision of services and facilitate life skills, parenting, anger management, healthy sexuality, job readiness classes in the jail and case management, emergency services, life skills, job readiness and job coaching to recently released offenders. We work in partnership with the jail to provide education, training and information about outside resources to the inmates who will soon be released to our community. We also work with the state Probation office as well as our own local court programs to assist with emergency needs, transportation, vital records and ID's, job coaching and job placement for offenders. All of these people live in our community and without assistance have a greater chance of re-offending. During the year, we provided the following services:

Projected Goals	Types of Service	Total Projected	YTD Actual
Projected # of clients for 2009-2010		850	986
Projected # assisted with or referred to:	Food assistance Food Bank Supplemental Nutrition Assistance Program and Employment Training (FSET)	75	80 total 9 71
	Clothing	75	106
	Housing	25	40
	Identification	200	233
	Transportation	200	253
Educational/Vocational In Jail	Re-entry planning	250	85
	Community resource Information in Prisons	25	30
	Life Skills classes	75	74
	Anger Management/Conflict Man.	100	65
Employment and Job Readiness Upon Release	Job Readiness	300	182
	Job Placement	125	91
Job Retention	3 months	60%	83%
	6 months	50%	65%
	12 months	50%	n/a

2. Please share a success story from your program. We are especially interested in stories that show a long-term impact on a person or family, and stories that show

collaborations or referrals with other community programs in meeting a client's multiple needs. **See attached**

- Complete the following Outcome Measurement update (based on your application for funding) for the fiscal year to date.

Projected Number of Intended FY10 Primary Beneficiaries:

850

Actual Number of Primary Beneficiaries:

986

Projected FY10 Outcomes	FY10 Indicators Tracked	FY10 Outcome Results (provide specific numbers and percentages)
Released inmates and ex-offenders remain crime free	<p>Inmates complete transitional planning with risk assessment</p> <p>Medium and High risk offenders who participated in transitional planning report to OAR post release</p> <p>Those medium and high risk offenders who receive transitional planning and post release services remain crime free</p>	See Note below: Actual results
Ex-offenders obtain and maintain employment	<p>Job seeking ex-offenders receive post release job readiness services</p> <p>Ex-offenders receiving post-release job readiness services obtain employment</p> <p>Those ex-offenders who obtain employment maintain employment for at least 90 days</p> <p>Those ex-offenders who obtain employment remain crime free for one year</p>	<p>182 ex-offenders received post release employment case management</p> <p>91 of the 182 (50%) ex-offenders receiving post-release job services obtained employment</p> <p>62 of 75 (83%) ex-offenders maintained employment for at least 90 days</p> <p>163 of the 182 (89.5%) ex-offenders who began employment were not incarcerated during the twelve month reporting period</p>

4. Impact Report. We are looking for issues and statistics specific to our local area; you are also welcome to include some general issues that set the framework for the local statistics.

Under the Actual Results heading, we are looking for impact, especially long-term results, not just numbers served. For the Financial Impact section, have each example highlight a different thing (in other words, don't just multiply the first answer three more times).

Community Needs or Issues Your Program Addresses -- please include at least 3 local issues/statistics and cite your source

According to "The Power of In-Jail Intervention and Post-Release Follow-Up: Report of and Evaluation of Intervention Provided by OAR and the Albemarle/Charlottesville Regional Jail" published by Dr. Ann Loper and Kathryn Fraser of the UVA Curry School of Education (Oct 2009)

- 1) "Intervention offered to jail inmates during their jail stay yielded benefits."
 - a. *A 16% reduction in re-booking rates back to jail were realized*
- 2) "Even when inmates have a relatively short jail stay that bars participation in intensive forms of intervention, they can benefit from brief in jail intervention."
 - a. *An 11% reduction in re-booking rates back to jail were realized*
- 3) "Consistent with national trends with correctional populations, the ACRJ inmates evidenced high levels of financial, educational, medical and social distress."
- 4) "Follow-up interactions with post-release professionals may potentiate the benefits of even very brief in-jail intervention."

Your Program's Solutions that United Way Community Impact Funds Support

1. Inmates are provided assistance and skills to transition back to the community such as transitional planning, parenting, anger management, job readiness and life skills, etc.
2. Released offenders are provided emergency services such as food, hygiene, clothing and housing to address emergency transitional distress.
3. Released offenders are provided with identification and transportation needs to address employment barriers
4. Released offenders are provided with specific educational and employment needs such as GED's, Job Readiness, Vocational classes and college classes
5. Released offenders are provided ongoing support and case management to facilitate overcoming of barriers to successful reintegration into the community.

Actual Results - based on your stated outcomes; please use percentages and numbers served to help show outcomes

Pre-release services

Special Note:

Due to a change in a DOC contract, our reentry program is no longer the sole provider of the eight week reentry and transitional program for DOC and local responsible inmates. Because of this, we were forced to adapt our reentry transitional service delivery model and jail population served. Using the above mentioned research evaluation from

UVA, we collaborated with the jail management to craft a transitional planning program (including risk assessment, mental health screening, needs assessment, and post-release services) for the soon-to-be released offender (those not participating in the eight week reentry program). As such, we altered our outcomes to replace the projected 2010 outcomes. However, due to logistical problems within the jail, we did not start until the second six month time period. The following are the specific accomplishments:

Prerelease services

- 85 inmates completed either pre-release transitional screening or planning
- 63 of the 85 live within the Planning District
- 14 of the 63 reported to OAR for post release reentry services
- 13 of 14 have not been re-booked in the jail (they have been out about 87 days)
- Average risk of the population provided transitional planning was 5.4 which is high medium

Post-release services

- 50% of those ex-offenders seeking employment assistance obtained employment
- 83% of those ex-offenders that became employed maintained employment for 90 days
- 89.5% of those ex-offenders who became employed have not been re-booked in the local jail

Financial Impact of Donations -- (i.e., \$3/week provides...; \$5/week provides...; \$10/week provides...; \$20/week provides....)

- \$1.50 a day provides recently hired offender transportation to and from the job and \$20 provides transportation for one month.
- \$10.00 provides a DMV picture ID for a recently released inmate.
- \$12.00 provides a Virginia birth certificate.
- \$35.00 provides a pair of steel toe work shoes for a newly hired offender.
- \$115.00 provides GED tutoring, workbook and test for one individual
- \$15.00 provides one hour of career counseling and resume production.
- \$40.00 provides tool belt and basic hand tools for a recently hired carpenter's assistant.

United Way Success Story
August 3, 2010

Charles has been a client of ours for nearly the last four years. When he first came to our office, he was just released from a long sentence in Federal prison. From his first day in our program, Charles set himself apart from other clients because of his drive to succeed. Our staff could see his determination when he spoke about his desire to find stable employment, follow the rules of his probation, and work towards paying off his court fines. Initially, he used our services to improve his job readiness and interviewing skills and advance his education through the Construction Academy at PVCC. Once he secured employment, we worked with him to build job retention skills and create a budget so he could start paying on his financial obligations. Over the years, he continues to keep coming back to our office to let our staff know his progress and the changes he has made to his life since his incarceration. Knowing that he ultimately is the one responsible for his success or failure, Charles has worked very hard these last four years to be in the position he is today. He successfully completed his probation, paid off all his fines, and has been at the same job for the last 3.5 years. When you walk into our lobby, Charles' picture is the centerpiece for our Success Board, a place where successful clients are recognized.

*Name has been changed

FY10 United Way Year End Report

Program: Central Virginia Restorative Justice
Agency: OAR/Jefferson Area Community Corrections
Date: August 3, 2010

1. For the current funding period, please highlight your program's goals, activities and results, noting any changes to your original plan/proposal. Include any relevant budget and/or financial information. Limit your response to no more than one page.

At Central Virginia Restorative Justice our goals are to increase the level of victim satisfaction, create meaningful offender accountability, and reduce the level of recidivism in our community through the application of restorative justice principles and processes. The restorative justice approach recognizes that crime is tear in the fabric of community and a community's response needs to operate with that awareness.

The program continued to receive juvenile case referrals from our 6 established local sources. Our results continue to remain very positive. Victims that participate report high levels of satisfaction and offenders' rates or re-offending is quite low (see outcomes)

Juvenile Program: The majority of our work is with juvenile offenders, their families and victims. We have been pleased with the revised curriculum we use with juvenile offenders. We feel we now take better advantage of the teachable moment for the juvenile. Aspects of the curriculum are designed to teach empathy, responsibility, and the importance of constructive accountability. The curriculum also explores respectful relationships, victim needs, our obligations to each other, thinking errors and ways to make amends. We have found this a powerful and effective way to teach a juvenile even in cases in which the victims chose not participate in a Support and Accountability Conference.

In cases in which the victim does wish to meet with the offender the curriculum work helps prepare the juvenile for that encounter. A Support and Accountability Conference (SAC) enables those most directly affected; the victim, the offender, and community members, to participate in a collaborative problem-solving process that enables harms, needs and corresponding obligations to be identified and addressed. In the SAC the unique nature of each offense is discussed and a plan is developed as to how the offender will repair the harm done to victim and community. A conference holds the youth constructively accountable, addresses victim needs, and enables the youth to earn their place back into the community through positive action.

We are also pleased with the response we have received to the Parent Manual we give to caregivers of those juveniles referred to the program. Parenting skills are clearly a weakness we have identified with many of the families referred to the program. We give this manual to all the parents of juveniles referred to the program in addition to making referrals to other agencies when appropriate.

Adult Program: We have stepped back from providing services to adults at this time and have maintained our focus on our core function of providing services to juvenile offenders and their victims. At our staffing levels it became impossible to provide services to adults and juveniles while engaged in the other necessary functions such as admin, promotion and fundraising, etc... The program staff was 1.75 FTE in FY09. (We start FY10 at 1.5 FTE). Providing a quality service with strong outcomes is a priority for the program and we would rather provide less service of high quality than more services of poor quality.

2. Please share a success story from your program. We are especially interested in stories that show a long-term impact on a person or family, and stories that show collaborations or referrals with other community programs in meeting a client's multiple needs. **See attached**

3. Complete the following Outcome Measurement update (based on your application for funding) for the fiscal year to date.

Projected Number of Intended FY09 Primary Beneficiaries: (offenders, victims, family members, affected community members served)	240	Actual Number of Primary Beneficiaries:	191
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FY10 Indicators	Projected FY10 Target Outcomes	FY10 Year-end Outcomes
Recidivism among juvenile program participants	20%	10%
Juvenile program participants who completed program obligations/ and SAC obligations when applicable	80%	87%
Recidivism among adult program participants	25%	Nature of cases very different from juveniles in service delivery. Highly dependent upon victim participation which did not take place in these select cases. Phasing out adult work at this time. Plan to return when program has more staffing. Will restructure the future efforts to avoid previous pitfalls
Adult program participants who complete obligations	65%	Obligations not established since the adult program required victim participation to establish obligations
Participating victim and Community satisfaction with process	80%	86%

4. Impact Report. We are looking for issues and statistics specific to our local area; you are also welcome to include some general issues that set the framework for the local statistics. Under the Actual Results heading, we are looking for impact, especially long-term results, not just numbers served. For the Financial Impact section, have each example highlight a different thing (in other words, don't just multiply the first answer three more times).

Community Needs or Issues Your Program Addresses -- please include at least 3 local issues/statistics and cite your source

Our program is focused on two measurable community needs: Victim satisfaction and recidivism.

1. Victim satisfaction- Our program addresses many needs of victims that are essential for a healthy community but are often not a part of the standard judicial response to crime. Trauma unresolved will often be reenacted or manifest itself in behaviors destructive to self

or others. We are very pleased with the high satisfaction rate among victims that participate in our program over 85% at present. In a sad statement of how our judicial system is focused almost exclusively on what we do with offenders, there is no real local data on victim satisfaction and needs. A 2000 study showed mean victim satisfaction rates nationally at 55%. (McCold, Paul and Wachtel, Ted, "Restorative Justice Theory Validation." International Institute for Restorative Practices, Bethlehem, PA. 2000).

2. Recidivism- It is obvious to say that reducing crime and re-offending are important community needs. Recidivism for juveniles who have participated in our program was 10% for FY09 compared to 39% of JCC releases and 28% of probation placements in the 16th District CSU in 2008 (DJJ Report). *Recidivism outcomes lag a year since they measure a period of time after program completion*

Your Program's Solutions that United Way Community Impact Funds Support

1. Restorative justice processes address unique needs leading to higher levels of satisfaction among victims and participating community members
2. Restorative processes provide direct accountability that humanizes all parties, produces a greater understanding of the affects of the crime, and lower recidivism than traditional approaches.
3. Restorative processes provide the opportunity for positive relationships to be strengthened or created for both victims and offenders with their families, neighbors and other support structures. Healthy communities are characterized by such healthy pro-social relationships

Actual Results - based on your stated outcomes; please use percentages and numbers served to help show outcomes

- 10% recidivism among juveniles in FY09 (most current recidivism numbers possible)
- 34 juvenile cases referred in FY10
- 191 offenders, victims and other community members served
- 87% of juveniles completed their obligations to the program.
- 88% satisfaction rate for victims and supporters over life of program

Financial Impact of Donations -- (i.e., \$3/week provides...; \$5/week provides...; \$10/week provides...; \$20/week provides....)

\$30.65 provides a one-hour individual session with a juvenile offender and their parent(s) as a part of the juvenile class curriculum. This class focuses on their obligations in the wake of transgressions, thinking errors, victims' needs, components of a meaningful apology, etc...

\$2.50 provides for the writing, printing, and mailing of program newsletter

\$122.60 provides for staff contact with victim and victim support through pre-conference process meetings and the Support and Accountability Conference

Restorative Justice Success Story

(Names changed to protect confidentiality)

A current client...

Robert's father just had custody transferred to him and Robert is as looking forward to living with his father in the country. Robert is 17 year old and has been through a lot. Though he was sad in some respects to be leaving his mother, her drug abuse and addiction issues had created a situation he was glad leave.

Robert wanted to create a new start. At about the same time that his father obtained custody, Robert was referred to Restorative Justice for taking part in series of thefts from cars one night months ago. He learned that if he wanted to truly create a new start, he had to clean up some of his messes from the past and make right by those that had been affected by his choices.

There was work to be done and the restorative justice program provided him the structure and the support to do that work. He started meeting weekly with the staff to review his choices and thinking before, during, and after the event. He began to pay restitution for the things that he had taken. He was excited to learn that some of his 4 victims wished to meet with him. He looked forward to being able to pay them back personally.

Robert's father is proud and impressed with what he is seeing in his son. Robert has a new sense of pride and stability that was lacking in his life before. His father has provided him love and stability. The RJ program a structure for making right for mistakes in his past. The victims of crimes are getting made whole. They are getting not just the money they are owed but the respect and inclusion they are owed.

Where Robert goes from here is up to him, but he has made choices and taken actions that put him in solid position to go far.